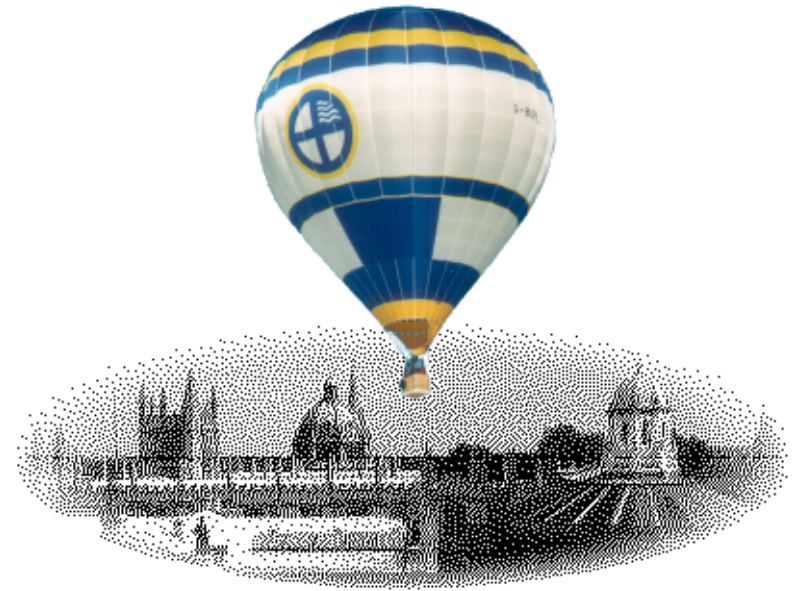
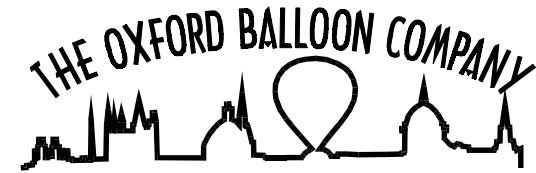


4. You must telephone to check the flight has not been affected by adverse weather conditions in accordance with our instructions.
5. You may postpone your flight
 - up to 36 hours before the meeting time for the flight which you have booked if your flight has been booked for a day between Tuesday and Saturday inclusive.
 - up to 72 hours before the meeting time for the flight which you have booked if your flight has been booked for a Sunday or Monday.

provided that at the time you do so you re-schedule your flight for a mutually convenient date within one month of the postponed flight.

6. If you do not give notice of postponement in accordance with paragraph 5 above or do not attend in time to take part in your booked flight, you will not be entitled to a re-scheduled flight nor to any refund.
7. We are not qualified to express an opinion confirming that you are fit to fly and you must ensure that you are fit to fly. You must not fly if you are suffering from any serious medical condition, or have recently undergone surgery unless you have a certificate of your fitness to fly from your doctor. You must not fly if you are pregnant or under the influence of alcohol or drugs.
8. Our paramount consideration is your safety and the safety of others participating in the flight and you must obey all requests and instructions issued by any of our representatives and take particular care to abide by any safety instructions given. The pilot has complete discretion as to whether to allow you to take part in the flight and will refuse to allow you to do so if in his opinion you would be a risk to the balloon or other passengers or to yourself.
9. A child under the age of 12 years will only be flown if accompanied by a parent or guardian and must be approx. 4'6" to be able to see over the top of the basket.
10. You should wear such appropriate clothing as is advised to you in advance of the flight and as further detailed in our brochure.



Terms and Conditions

Voucher Purchase

1. All purchases of a voucher for a hot air balloon flight must be made on our standard booking form.
2. This contract is made with you, but you can give it to someone else provided you tell us in writing. These Terms and Conditions will still apply and “you” in the rest of these Terms and Conditions will refer to that person.
3. It is our intention that all the terms of the contract between us are contained in these terms and conditions and in the brochures and associated documents (if any) issued by us. If you wish to rely upon any variation in these terms you must ensure that the variations are agreed in writing by us when the completed purchase form is returned.

Our obligations to you

1. The voucher will entitle you to participate in a hot air balloon flight at a date to be arranged, within 12 months of its purchase including:
 - the preparation and inflation of the balloon for flight
 - a flight in a hot air balloon
 - a flight certificate
 - the recovery of the balloon at the end of the flight
2. The voucher is not redeemable for cash
3. Hot air balloon flights are completely dependent upon the weather and are regulated by the Air Navigation Order. It may be necessary to postpone a flight at any time if in our judgement the conditions are not safe or the flight would not be permitted under The Air Navigation Order. We will give you as much warning as operational procedures allow of any postponement, but in order to ensure your safety we reserve the right to postpone a flight up to the moment of launch.
4. It is intended that the balloon will be in the air for approximately 1 hour but the pilot has ultimate responsibility for deciding the duration and conduct of any flight and the appropriate time and place of any landing. We cannot guarantee that a flight will follow any particular direction.
5. If we have to postpone your flight on eight or more occasions and your voucher is then valid for a period of less than two months we will extend the validity period of your voucher for a further three months.

6. We will make you a refund less our reasonable administration costs in the following circumstances.
 - If you die or it is certified by a doctor that there is no possibility that you will be or were medically fit to fly (other than by reason of pregnancy) during the validity period of your voucher.
 - If we have agreed in writing at the time of the voucher purchase that the flight must be taken on a specified period of time of not more than one month and we are unable to fly at that time.
7. If you are unable to fly during the validity period of your voucher because you are pregnant we will extend the validity period by nine months.
8. Refunds in any other circumstances are at our discretion.
9. Our administration costs are 50% of the booking fee.
10. We carry insurance cover against the risk of any injury or damage to passengers and their belongings during the course of our flights in accordance with international agreements covering air transport. The level of cover varies from time to time as a result of currency fluctuations. Further details are available on request. We will not be liable for any loss or damage to equipment and effects brought with you on the flight nor for death or personal injury above the level of our insurance cover.
11. We do not accept liability for any costs or expenses you incur if we have to postpone any flight, where the reason for the postponement is beyond our control.

Your obligations to us

1. Your voucher is valid for a period of 12 months from the date which it was bought. If your flight is not taken within that time you will lose the right to participate in a flight unless you have booked flights on eight occasions which have been postponed or the validity period of the voucher has been extended for some other reason under these terms and conditions.
2. You must contact us within 3 months of the purchase date shown on the voucher, quoting the booking number on the voucher to make a first booking for your flight which must be for a date within 9 months of the purchase date. If you do not do so the voucher will be invalid and you will lose the right to a flight. We will not make any refund in these circumstances.
3. If payment was not made in full when the voucher was purchased the balance must be paid ten days before the first date for which you book your flight.